# **Tongalag Liu**

## Strategic Communications | Growth Marketing | Global Stakeholder Alignment

San Francisco, Bay Area • tyngalag@gmail.com • Linkedin

Authorized to work for any U.S. employer under a renewable work permit. Current authorization valid through 2028.

Strategic brand leader and growth architect with 10+ years driving human-centric innovation across global technology, consumer, and health-care markets. Former founder and current fractional CMO with deep experience building and scaling digital brands, developing go-to-market strategies, and crafting impactful narratives that foster connection and drive results. Successfully led high-growth ventures in the U.S., China, and APAC. Passionate about tech that empowers communities, enhances experiences, and enables meaningful engagement.

# **Core Competencies**

Go-to-Market Strategy | Product Positioning | Cross-functional Leadership | Product Launch & Adoption Stakeholder Engagement | Investor Communication | AI-Enabled Strategy | Data Analysis & Reporting Branding | Customer Insights | Messaging Frameworks | Market Research | Digital Growth Campaigns

# **Professional Experience**

## Senior Strategist & Fractional CMO

#### Independent Consulting

Led branding, GTM strategy, and stakeholder communication for startups and established ventures across health tech, consumer goods, and cross-border markets, while pursuing a master's program.

- Developed go-to-market strategies for 10+ startups across health-tech, consumer, and AI sectors, resulting in successful fundraising (\$50K-\$500K) and strong early-stage growth.
- Achieved \$1M ARR in 12 months for a client using AI and analytics to better align product positioning, pricing strategies, and cross-channel engagement.
- Drove 35% QoQ customer growth, launching digital-first campaigns on Tmall and WeChat in China.
- Created brand frameworks and investor decks that helped 3 founders secure \$50K to \$500K in early-stage funding.
- Rebuilt and elevated brands, such as Transform VC, Vuples Ventures, strengthening storytelling and market credibility.
- Coached founders on investor relations and narrative strategy to differentiate their firms in saturated markets.
- . Translated complex business propositions into compelling communications, improving perception and understanding among users, investors, and stakeholders.

## Founder and CEO

May 2015 – Jan 2020

San Francisco & Shanghai

Peau de Fée LLC Launched and scaled <u>Peau de Fée</u> - a DTC hair care brand in China, tapping into an underserved \$450M market opportunity. Built a category-defining product that addressed a clear consumer gap, grew the brand from concept to 7-figure revenue, and led it to a successful acquisition.

- Led product development from concept to launch, including R&D of proprietary formulations and user-focused packaging.
- Scaled multi-channel presence (Tmall, WeChat, Xiaohongshu), driving 65% average YoY growth via digital marketing and influencer collaborations.
- Implemented customer feedback loops to evolve brand messaging and improve LTV.
- Secured angel funding, managed P&L, and drove investor communications through growth and acquisition.
- Built and led a cross-functional team aligned around KPIs, agile sprints, and customer obsession.
- Created a strong market identity and strategic differentiation positioning the brand as a premium player in a competitive industry.
- Oversaw supply chain, logistics, and manufacturer partnerships.
- Designed and executed communication strategies that drove audience engagement and achieved a 300% ROI.

Nov 2021 - Present San Francisco

## Senior Manager, Corporate Communications

#### Shengkang Group

New York & Beijing Managed corporate communications and strategic initiatives for a high-growth energy technology enterprise with two publicly listed subsidiaries and 1,000+ employees.

- Directed International Public Relations and business development efforts across the United States, Tunisia, and Norway, delivering consistent, data-informed narratives that strengthen global partnerships and market positioning.
- Managed strategic planning with cross-functional teams, aligning company messaging with long-term business objectives, ensuring consistency across investor relations, public affairs, and brand positioning.
- Secured a \$50M contract by advising the leadership on corporate narratives that reinforced trust with global partners.
- Developed communication strategies that raised corporate visibility and stakeholder confidence. .

## Chief of Staff and Investor Relations

China Fine Art Management PE Fund

A private equity fund investing in world-renowned Chinese art.

- Reporting to the founding managing partners, supported the launch of the cross-border art fund, facilitating operations between the U.S. and China.
- Executed strategic initiatives that strengthened investor relationships and supported critical business decisions, leading to a 2x growth in portfolio value.

## Education

Master of Arts. Professional Communications College of Arts and Sciences, University of San Francisco, United States

#### Master of Science, Applied Finance

Graduate School of Business, Newcastle University, Australia

## **Bachelor of Science, Labor and Social Welfare**

Chongqing City College, China

# Volunteer Leadership

Public Relations Society of America – CFO - Bay Area chapter 2024 to present Bay Area Advertising Relief Committee Mentor Program - Mentor for junior-level PR professionals 2024

## Skills

#### Languages: Mandarin

Tools: Miro, Canva, Adobe Creative Suite, Figma, Notion, Trello, Jasper.ai, Zoho Analytics, Qlik Sense, Tableau, MS Power **BI, Custom GPTs** 

**Digital Communication:** Social media, online reputation management, SEO, community engagement, influencer outreach, crisis communication

## Interests

Gym, yoga, dance (ballroom & tango), painting, pottery, hiking, wellness, biohacking, tech, art, cultural exploration, and volunteering—plus anything with sunshine, caffeine, or good music.

Apr 2008 - Oct 2010 Seattle & Beijing

Dec 2010 – Dec 2014